WHY RETRIEVE YOUR DATA?



TAKE BACK CONTROL OF YOUR PERSONAL DATA TO:

Check your working hours and ensure your salary is correctly calculated

Defend your rights as established by law!

Verify the accuracy of the information
Uber Eats provides you

Advocate for better working conditions.



YOUR DATA HAS HELPED WIN CASES!



IN FRANCE

drivers won against Uber's violations of personal data protection. A fine from the Dutch authority.

Click here to know more about it

IN BELGUM

a trade union victory by United Freelancers against Deliveroo

Click here to know more about it



HOW TO RETRIEVE YOUR DATA?

(Use these two complementary methods)



VIA THE UBER APP PORTAL

(5min)

+: Quick and easy

- : Less comprehensive data collection

Once you receive the first set of data, continue with

GDPR (10min)

- + : More comprehensive data collection
 - : Takes a little longer (but it's worth it!)



UBER APP PORTAL



UBER APP PORTAL

- 1. **Open the menu** when logged into the Uber app.
- 2. Click on «Security and Privacy»
- 3. Request a copy of your data under the «Drivers and Couriers» tab.

Enter your **email address**OR
your **phone number**

Check our screenshots on the next page.

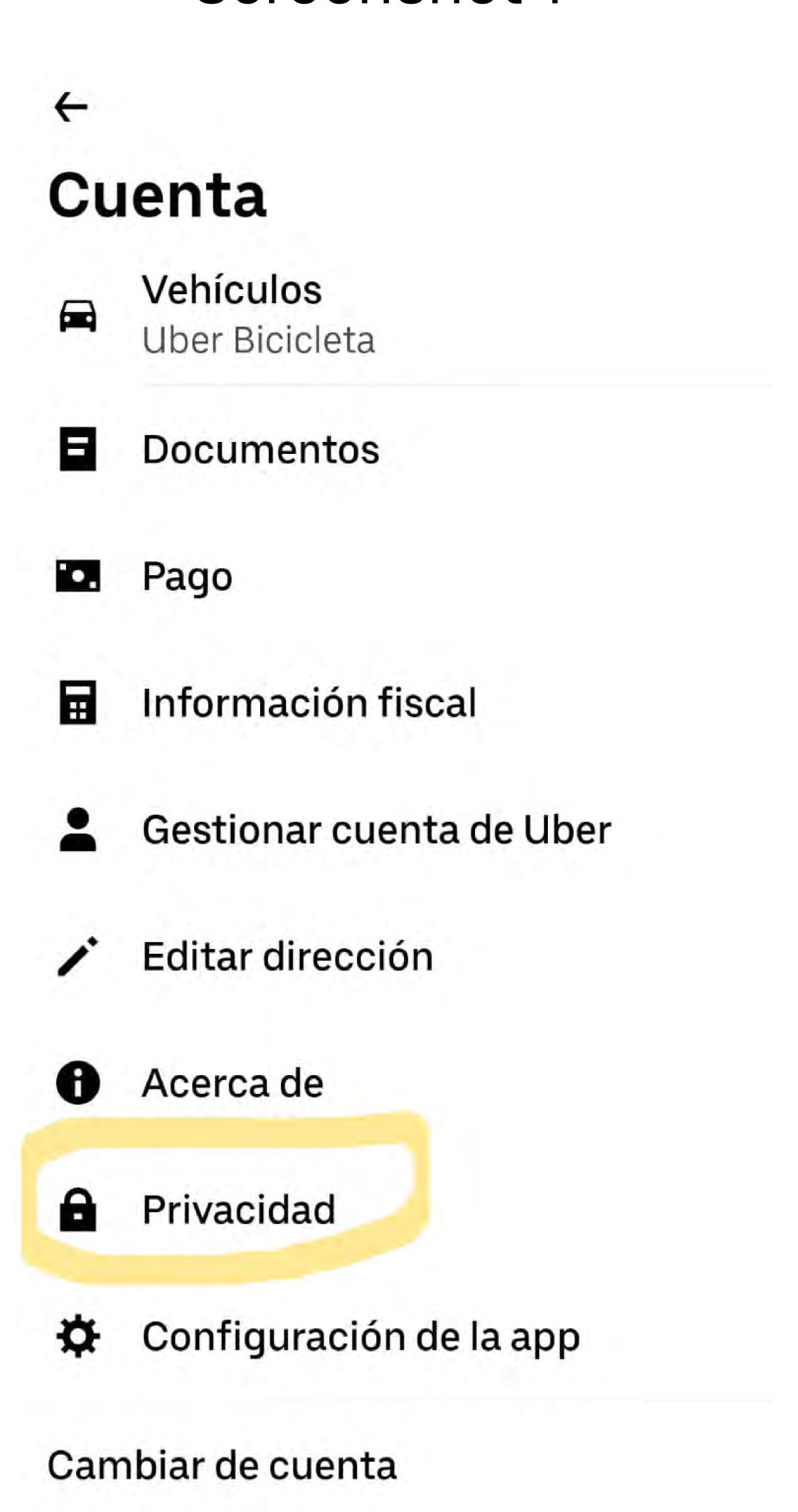
4. Contact us as soon as you receive a copy of your data:

contact@personaldata.io



UBER APP PORTAL

Screenshot 1







UBER APP PORTAL

Screenshot 2



Centro de privacidad

Controle su privacidad y descubra cómo la protegemos.

Sus datos y privacidad en Uber





(Do not submit both requests at the same time, wait until you receive the first data from the portal.)



VIA GDPR

- 1. Go to this form (without logging into your account!)
- 2. Scroll down and check «Submit a privacy inquiry without...»
- 3. Check the box «Driver or courier»
- 4. Check the box «I want to contact Uber's Data Protection Officer (DPO)»
- 5. Copy and paste this text (click here to open the text) into the «Provide additional information...» section
- 6. Fill in the rest of the form (first name, last name, phone number, email)



VIA GDPR

- 7. Click «I am not a robot»
- 8. Click «Submit»
- 9. IMPORTANTE: Check that you received an email from Uber to confirm the data request.
- 10. Open Uber's email
- Scroll down
- Click «Confirm email address»
- Ensure the acknowledgment contains a copy of your message.
- 11. Contact us as soon as you receive a copy of your data: contact@personaldata.io



METHODS MAY CHANGE OVER TIME AND BY COUNTRY



Methods may change over time and by country.

If you notice a change in the form:

- > Take screenshots
- > Send us your screenshots.
- > This will help your fellow workers and colleagues.

Thank you!



#FOLLOWUS

*CLICK ON THE ICON TO FOLLOW US

